

## Action Cards

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The following resources contain actionable guidance that can be followed during an attack and are in a printable format to be used in your organisation.

Links to view and download the action cards can be found below:

### Action Card



**ACID ATTACK** 

**IMMEDIATE STEPS**

**Tell those affected to:**

-   
REMOVE themselves from the area
-   
Call 999
-   
REMOVE outer clothing if affected by the substance
-   
Avoid pulling clothing over the head & do not pull off clothing stuck to skin
-   
REMOVE the substance from skin using dry absorbent material
-   
Rinse continually with water if the skin is itchy/painful



### Download

[Acid Attack Action Card](#)

[Bomb Threats Action Card](#)

## Action Card

Download

### BOMB THREAT

#### IMMEDIATE STEPS

|  |  |
|--|--|
| <b>1</b><br><br>Stay calm and listen carefully  | <b>2</b><br><br>Write down as much detail as possible using the bomb threat checklist                   |
| <b>3</b><br><br>Keep the caller talking and alert a colleague to dial 999                                   | <b>4</b><br><br>Note the number of the caller, otherwise, dial 1471 after the call                      |
| <b>5</b><br><br>If the threat is a recorded message, write down as much detail as possible and keep it safe | <b>6</b><br><br>If the threat is received via text message, do not reply, forward or delete the message |



[Marauding Attacker Action Card](#)

### MARAUDING ATTACKER

#### IMMEDIATE STEPS

|  |
|--|
| <b>1</b><br><br><b>RUN</b> – To a place of safety. This is a better option than to surrender or negotiate. If there is nowhere to run then... |
| <b>2</b><br><br><b>HIDE</b> – Turn your phone to silent and turn off vibrate. Barricade yourself in if you can                                |
| <b>3</b><br><br><b>TELL</b> – The Police by calling 999 when it is safe to do so  |



[Unattended and Suspicious Item Action Card](#)

**UNATTENDED & SUSPICIOUS ITEMS** 

**IMMEDIATE STEPS**

Confirm – whether the item has suspicious characteristics

|   |   |
|---|---|
| <b>1</b><br><br>Has the item been deliberately hidden?                                 | <b>2</b><br><br>Is the item obviously suspicious? E.g. visible wires |
| <b>3</b><br><br>Is the item typical of what you would expect to find in this location? | <b>4</b><br><br>Ask if anyone nearby has left the item               |

If you believe the item represents a possible risk to life

|   |   |
|---|---|
| <b>5</b><br><br>Clear the immediate area, control access to cordon and do not touch the item | <b>6</b><br><br>Call 999<br>Do not use radios within 15 metres |
|---|---|



**KEYWORDS**

ACTION CARD

BOMB THREAT

ACID ATTACK

SUSPICIOUS ITEM

MARAUDING

POSTER

DIGITAL ASSETS

**PAGE CATEGORY**

RESPONSE

