

PortSafe

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Welcome to PortSafe! PortSafe adopts a collaborative approach between law enforcement, first responders, partner agencies and industry to provide a benchmark of security within UK commercial maritime ports and facilities.

?PortSafe aims to provide a safe environment for anyone to report any potential insider threat, criminal or security-related concern with 100% Anonymity.

Video

IMPORTANT INFORMATION FOR EXISTING MEMBERS

Following a review with stakeholders, a decision was made that parties who wish to adopt PortSafe in their port/port facility no longer will need to subscribe to being a member of PortSafe.

This decision was made to ensure anyone who had an interest in the promotion of PortSafe was able to download the digital assets. You can find these in by searching **PortSafe toolkit** on the Protect UK search bar or by simply clicking this link [PortSafe Toolkit | ProtectUK](#)

For any queries relating to PortSafe, you may wish to contact the team at:

NaCTSOMailbox-PortSafe@met.police.uk

(Emails are monitored during normal working hours).

??HOW DOES PORTSAFE ENHANCE MY PORT SECURITY??

PortSafe seeks to promote and enhance security awareness within ports and port facilities. As well as promoting awareness through products such as [ACT in a BOX Exercises | ProtectUK](#), PortSafe provides a range of **free digital assets** to be displayed and utilised within the port or port facility – these can be found on ProtectUK via this link [PortSafe Toolkit | ProtectUK](#)

Professionals working within commercial maritime (or those whose business causes them to frequent ports or the port vicinity on a regular basis) are usually the first people to recognise when something is not right. The fear of passing information, concerns regarding anonymity, and organisational culture may pose barriers to reporting any concerns.

PortSafe provides a safe environment to report such concerns with **100% anonymity** via our trusted partners and charity Crimestoppers, who provide the dedicated PortSafe reporting service.

As maritime security challenges evolve across UK ports and port facilities (including the threat from inside), PortSafe allows the reporting of **any potential criminal or security related activity**, giving assurance it will be handled and moved to the relevant organisation or law enforcement agency with complete confidence.

HOW DO WE ENSURE ANONYMITY?

The charity Crimestoppers provide **100% anonymity** for all information received through PortSafe.

The PortSafe Hotline (**0800 141 2927**) or the online reporting form [PortSafe Hotline | Crimestoppers \(theiline.co.uk\)](#) will not ask for your **name or any personal details** as your trust is important to us.

Calls are not recorded and calls do not make a note of **gender, accent, apparent gender or ethnicity of any caller**.

When you submit information via the dedicated online reporting form, you can do so safe in the

knowledge that your device's IP addresses are **overwritten, masked and can never be traced**.

Only crime relevant information received is assessed and moved to the most appropriate law enforcement agency. If deemed appropriate, it will be sent directly to the relevant force area to consider any immediate risk. The aim is to alleviate any emerging threat at the earliest opportunity without compromising your confidence, helping to improve security at the commercial port or facility.

In the case of emergencies, please dial 999.

PROMOTING PORTSAFE AT MY PORT

Click on the following link [PortSafe Toolkit | ProtectUK](#) to access the digital asset pack. This kit contains a range of authorised media messages in a digital format. These can be used in a printed format or promoted via digital platforms. PortSafe assets are completely **free to use**. You may wish to download and print these assets for your port today.

Please also see the short PortSafe animation at [PortSafe | ProtectUK](#) which provides an overview of the initiative.

HOW YOU COULD HELP SUPPORT PORTSAFE

PortSafe works through liaising closely with **commercial ports, port facilities and associated private sector security companies** to adopt and implement the scheme within their respective area of responsibility.

HOW TO SET UP A PORTSAFE SCHEME

You no longer need to register to become a member of PortSafe. You can access the digital assets from the PortSafe Toolkit and set up your initiative today. PortSafe assets are **100% free to use**.

HOW TO REPORT VIA PORTSAFE

Members of the public can report concerns anonymously by contacting the PortSafe Hotline on **0800 141 2927** available **24/7** or via the online reporting form [PortSafe Hotline | Crimestoppers \(theilene.co.uk\)](#).

PORTSAFE

Powered by
CrimeStoppers.



If you, or someone else, is in immediate danger or a crime is in progress always call 999

HAVE YOU TAKEN A LOOK AT THE REST OF THE PROTECTUK PAGE?

??Relevant Links?



Whether you are a business owner or work in security, or are a member of the public, ProtectUK provides vital counter terrorism security information.

Under the [E-Learning | ProtectUK](#) tab you can sign up to **e-learning courses** to help keep you and your staff safe from terrorism and other major incidents. Under the [News & Views | ProtectUK](#) tab you can also get up to date news in regards to protective security.

You also have the option to register with ProtectUK to become part of the community & receive the latest news and online courses.

HOW TO GET IN TOUCH WITH THE PORTSAFE TEAM?

For more information or for any queries relating to PortSafe please contact the team at: NaCTSOMailbox-.PortSafe@met.police.uk

You may wish to access the '**Newsletter**' column within the PortSafe webpage with relevant news surrounding PortSafe.

Always remember, if you, or someone else, is in immediate danger or a crime is in progress call 999.

KEYWORDS

PORTS

PORT SAFETY

PORT SECURITY

TRANSPORT

CRIMESTOPPERS

MARITIME

PAGE CATEGORY

AWARENESS